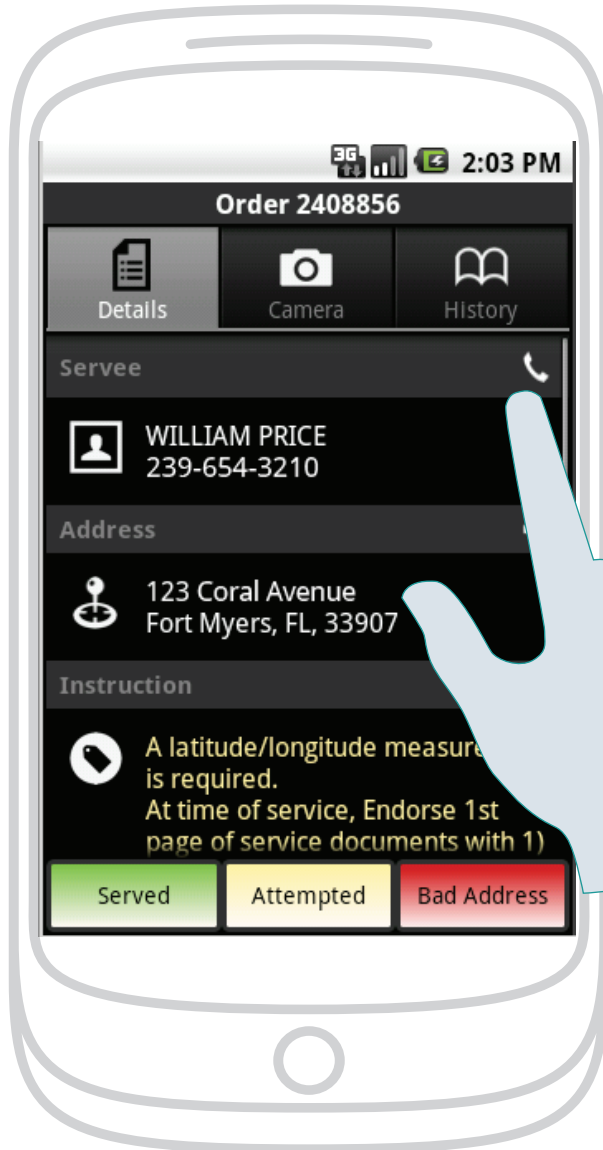
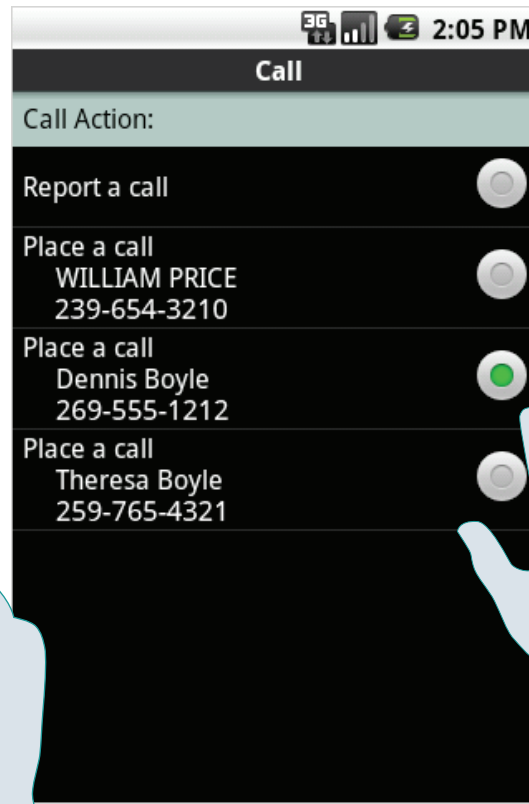


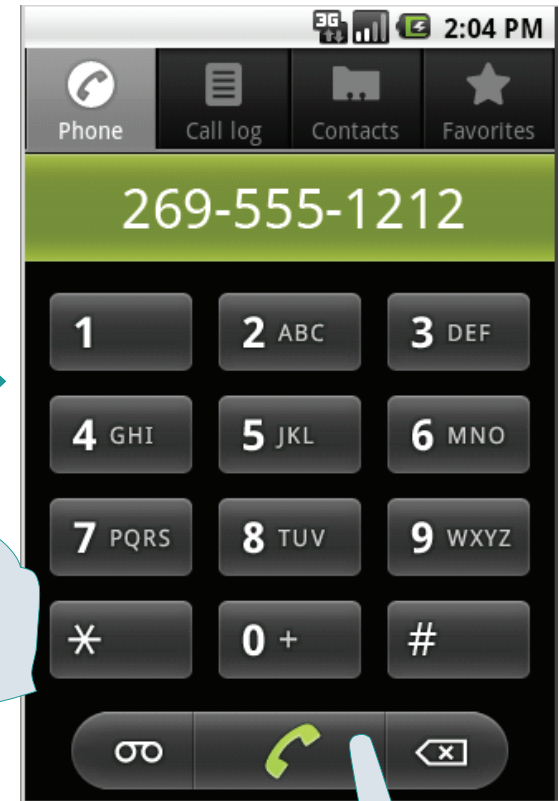
Place a Call



begin
----->



----->



Call Action

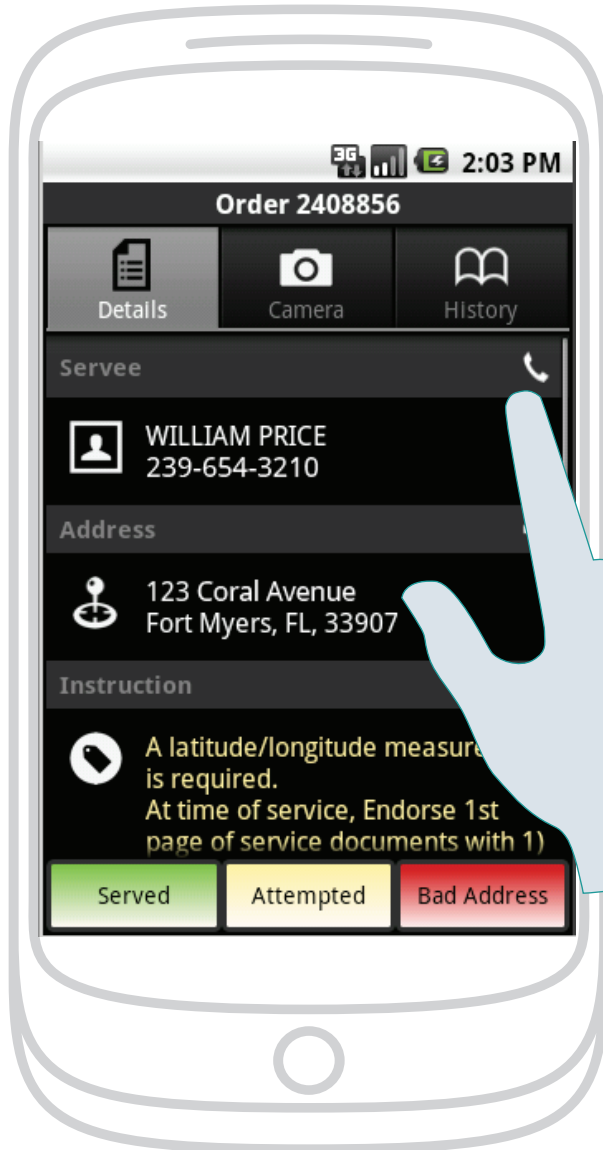
Begin the workflow by selecting the phone icon on the **Order Detail** screen, seen to the left.

You can choose to **Place a call** on the **Call Action** screen, seen above. Listed are phone numbers of servees, and known subjects.

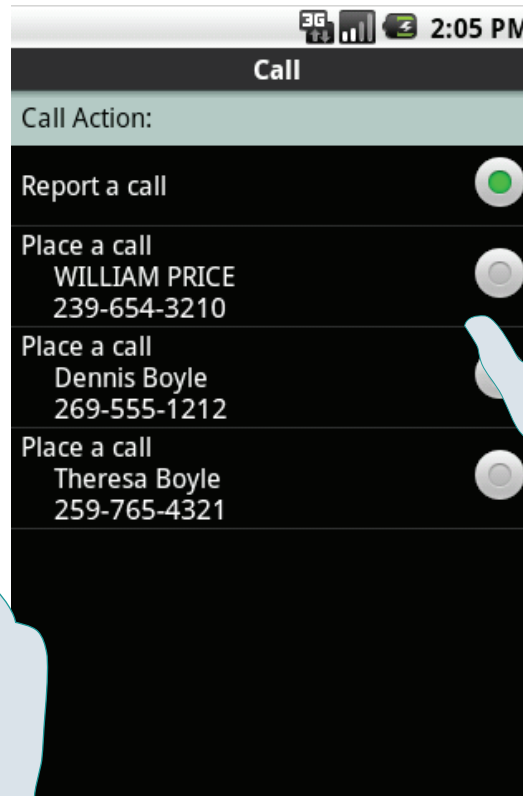
Place a Call

The phone number displayed will be called by selecting **Call**.

Report a Call



begin
.....>

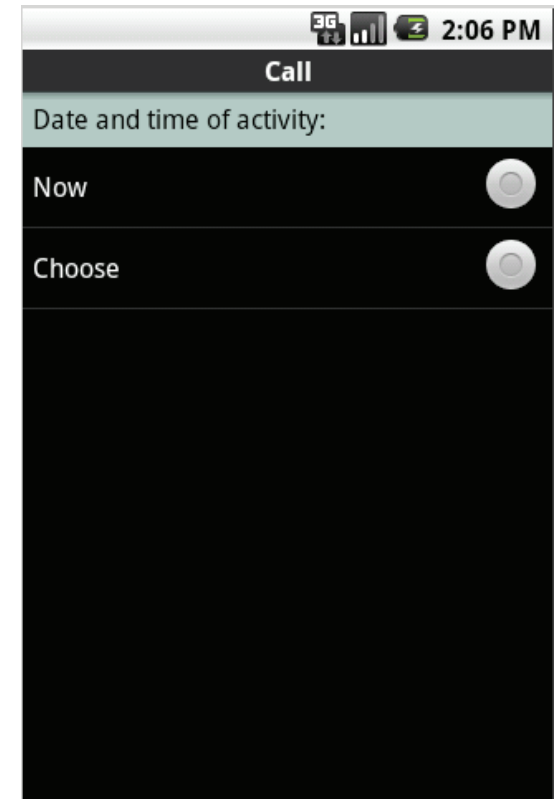


Report a call

You can also report the result of your placed call.

Begin the workflow by selecting the phone icon on the **Order Detail** screen, seen to the left.

You can choose to **Report a call** on the **Call Action** screen, seen above.



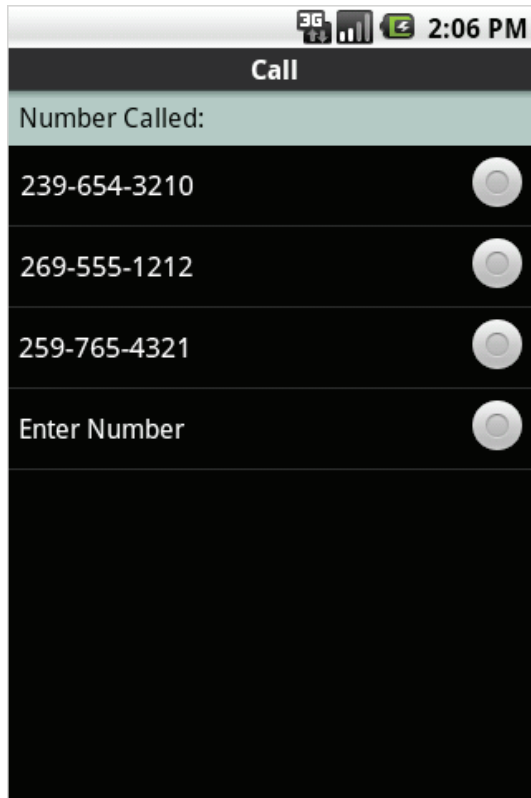
Date and time of activity

Select **Now** if you are reporting the call immediately after the call was placed.

Select **Choose** if you are reporting the call not immediately after the call was placed.

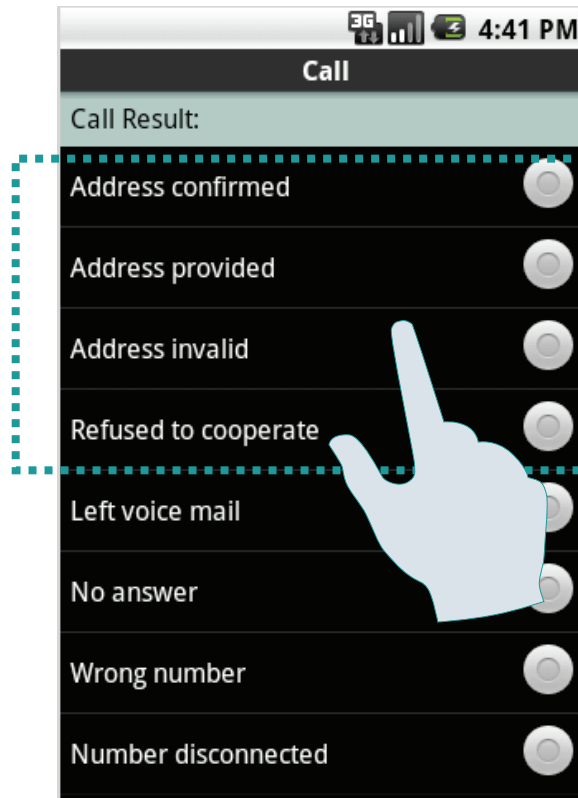
What's new in ABC Express v. 2.9.0

Report a Call: By Speaking With



Number Called

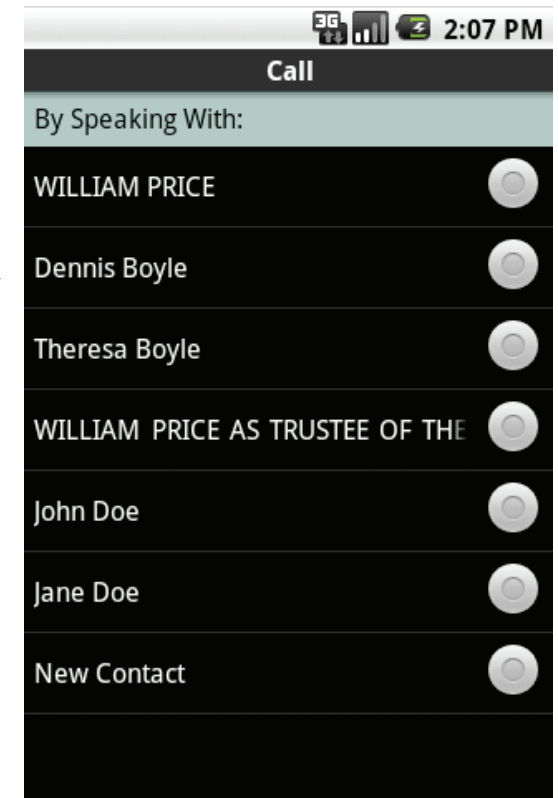
Select or enter the called number.



Call Result

Select the result of the placed call.

You will see the screen at right, **By Speaking With**, if you choose one of the selections in the dotted rectangle above.

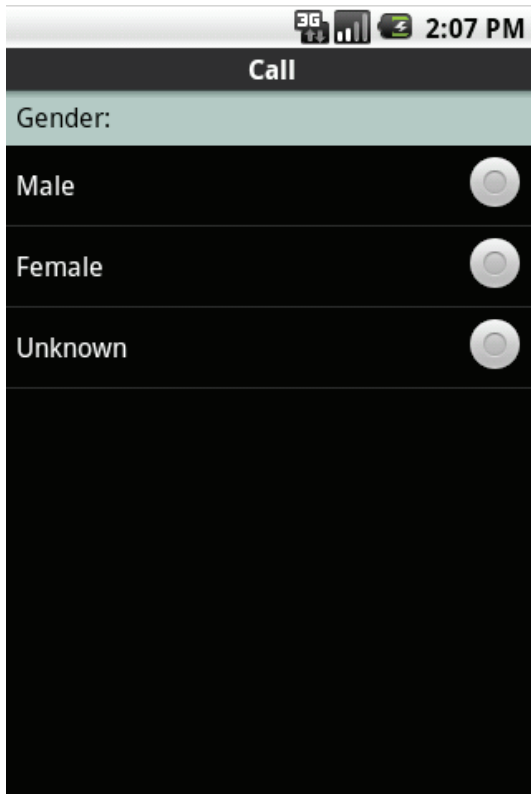


By Speaking With

Select the name of person with whom you spoke.

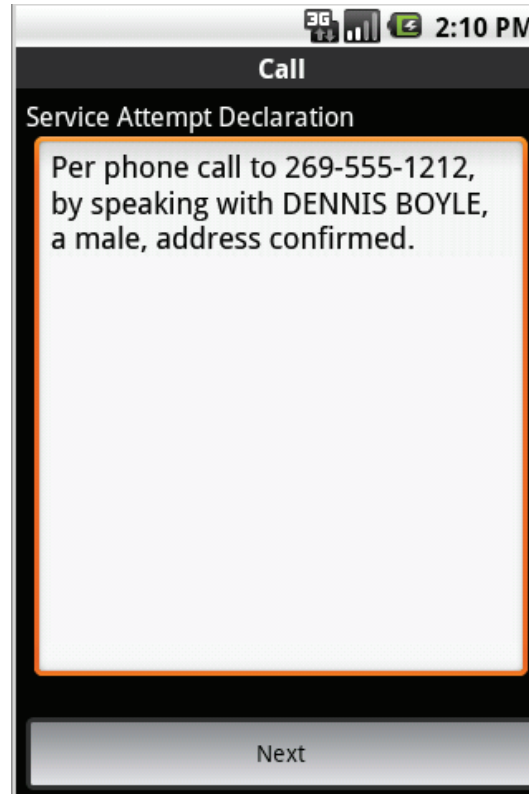
What's new in ABC Express v. 2.9.0

Report a Call: By Speaking With



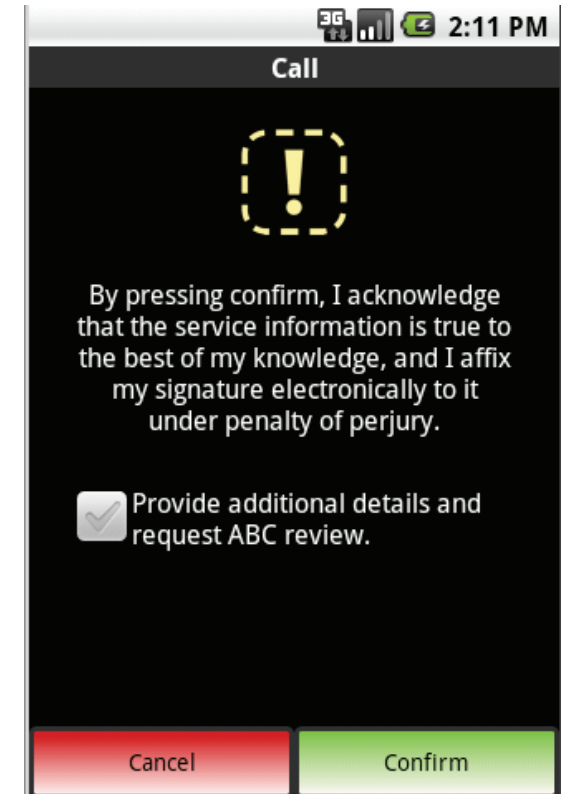
Gender

Select the gender of person with whom you spoke.



Declaration

The declaration is created from the preceding selections in the **Report a Call** workflow.

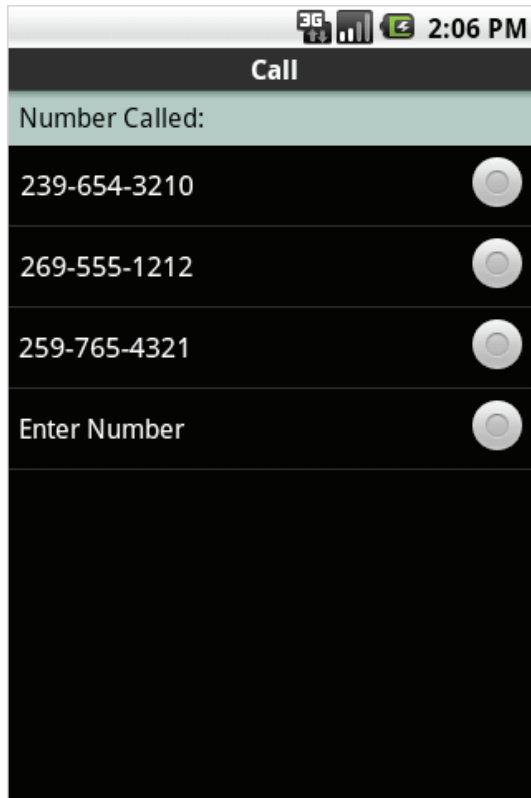


Confirmation

Select **Confirm** to sign the declaration.

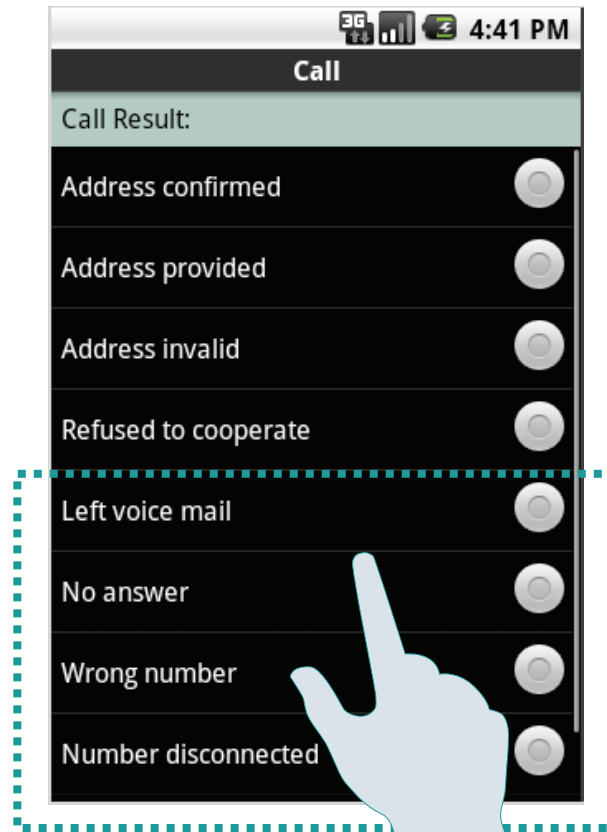
What's new in ABC Express v. 2.9.0

Report a Call: no contact



Number Called

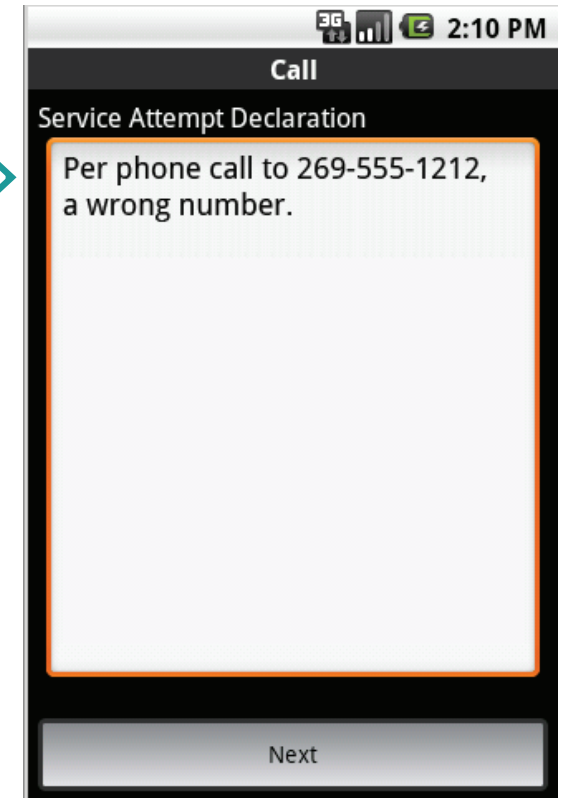
Select or enter the number called.



Call Result

Select the result of the placed call.

You will see the screen at right, **Declaration**, if you choose one of the selections in the dotted rectangle above.



Declaration

The declaration is created from the preceding selections in the **Report a Call** workflow.