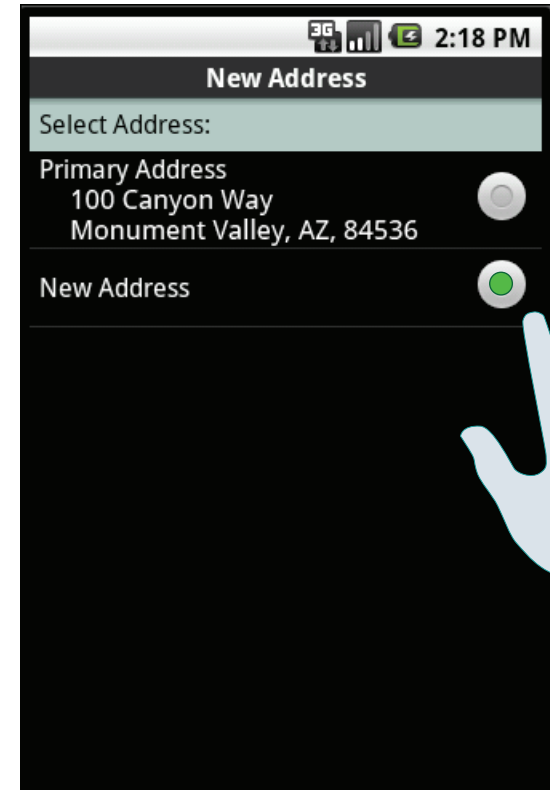




## Activate a New Address for attempt of service [1 of 4]

Now you can activate a new address for attempt of service in Skye much as you've always been able to do in Pro Entry.

To begin, tap on the **Plus** sign in the Address header.



## Next: Select New Address

To add a new address, select the **New Address** option as shown above.



## Activate a New Address for attempt of service [2 of 4]

The screenshot shows a mobile application interface titled "New Address". At the top, there is a status bar with "3G", signal strength, and the time "2:19 PM". Below the title, there is a section labeled "New Address:" followed by several input fields: "Visitor Center", "123 5th Ave", "Street Line 2", "Monument Valley", "AZ", and "84536". A "Next" button is located at the bottom of the screen.

### Enter the New Address

Add the New Address information and select **Next**.



The screenshot shows a mobile application interface titled "New Address". At the top, there is a status bar with "3G", signal strength, and the time "2:19 PM". Below the title, there is a section labeled "Expected relation to subject:" followed by five radio button options: "Place of Employment", "Primary Residence", "Usual Mailing Address", "Owned Property", and "Unknown". The "Unknown" option is selected, indicated by a green dot. A "Next" button is located at the bottom of the screen.

### Expected relation to subject

This is a new screen and appears only in Skye orders.

Select the expected relation of the address to the subject.



The screenshot shows a mobile application interface titled "New Address". At the top, there is a status bar with "3G", signal strength, and the time "2:19 PM". Below the title, there is a section labeled "New address comments:" followed by a large text area containing the text "This is a neutral location of the Monument Valley Visitor Center." A "Next" button is located at the bottom of the screen.

### Add a comment

Enter a comment about the new address and select **Next**.

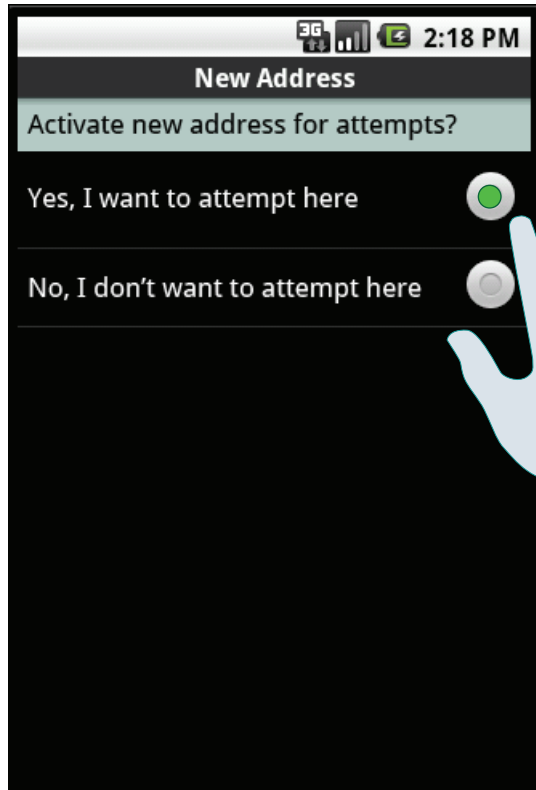


# What's new in ABC Express v. 2.8.0



## Activate a New Address for attempt of service [3 of 4]

**Note:** activate address is part of Skye workflow and is not in Pro Entry

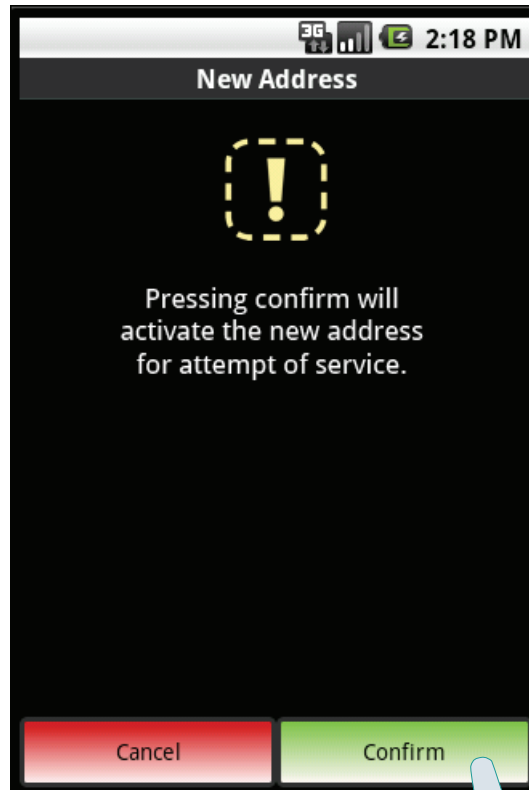


### Yes, I want to attempt here

Select **Yes, I want to attempt here** if you want to activate the new address for attempt of service.

See next page for the workflow:

**No, I don't want to attempt here**

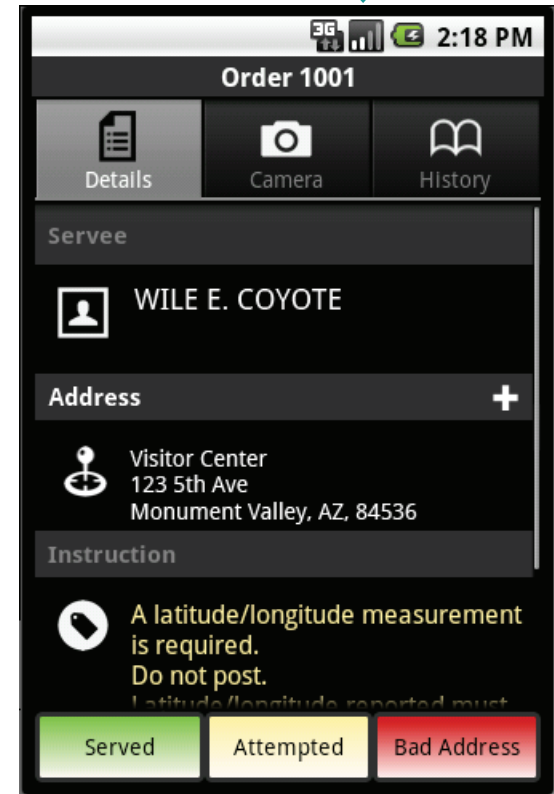


### Confirming "Yes"

Confirming the selection: **Yes, I want to attempt here** will activate the new address for attempt of service.

**Phone must be online to activate new address!**

Online means you have cellular coverage



### The New Address is activated for attempt of service

If you confirmed:

**Yes, I want to attempt here**

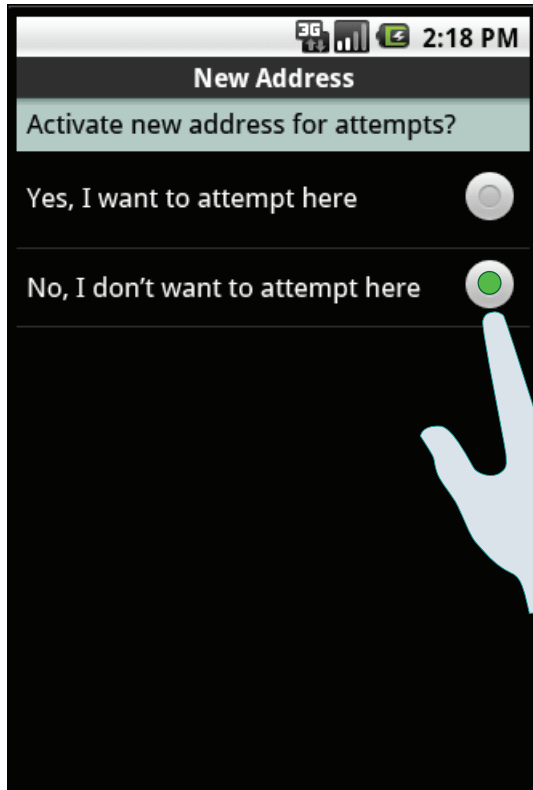
You will now be able make an attempt of service at the new address.

# What's new in ABC Express v. 2.8.0



## Activate a New Address for attempt of service [4 of 4]

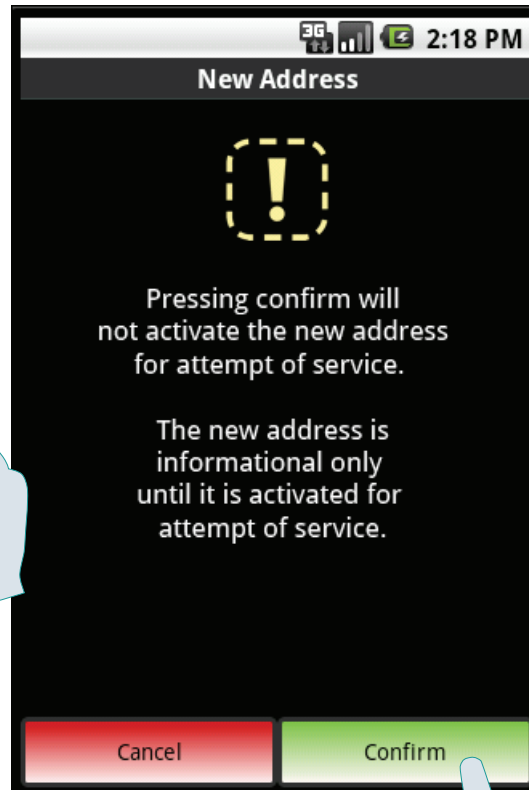
*Note: activate address is part of Skye workflow and is not in Pro Entry*



### No, I don't want to attempt here

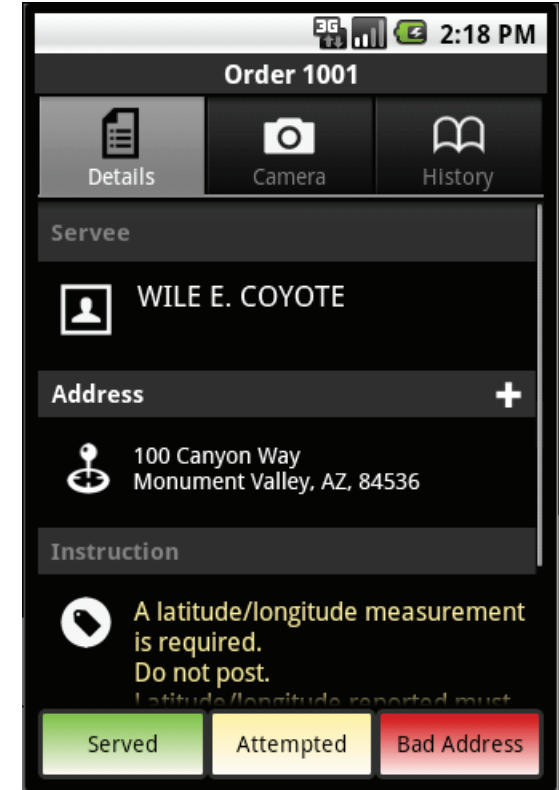
Select **No, I don't want to attempt here** if you don't want to activate the new address for attempt of service.

See previous page for the workflow:  
**Yes, I want to attempt here**



### Confirming "No"

Confirming the selection: **No, I don't want to attempt here** will not activate the new address for attempt of service. The new address will be informational only.



### The existing address remains the address for attempts

If you confirmed:

**No, I don't want to attempt here**

You will keep the existing address as the address for attempt of service.





## Physical Features [1 of 1]

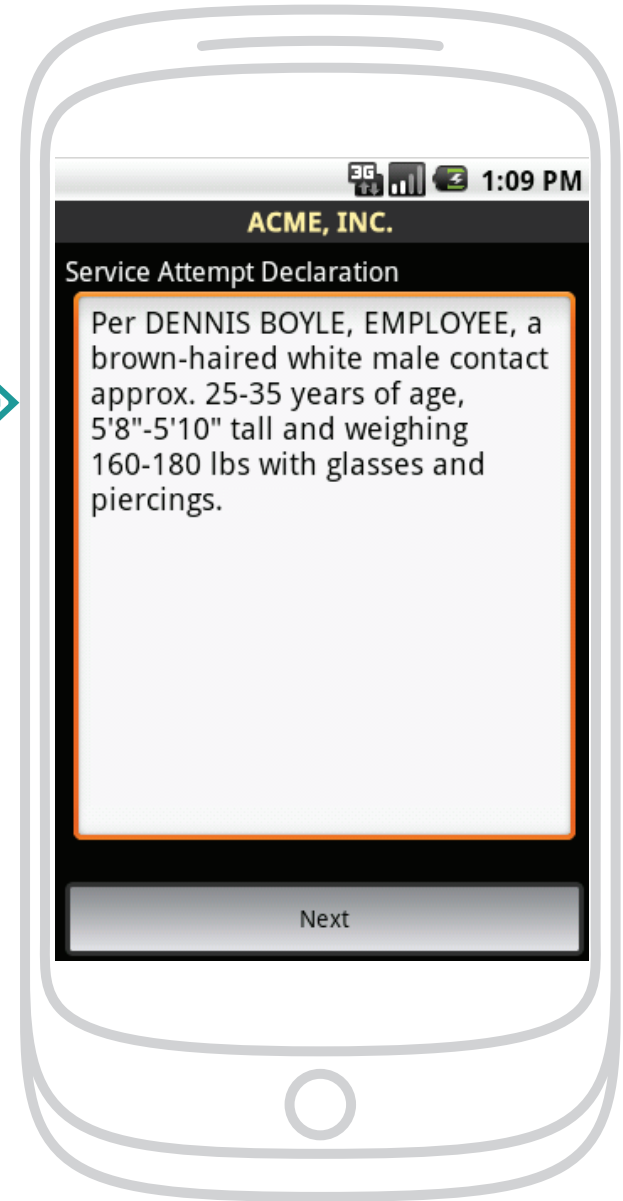
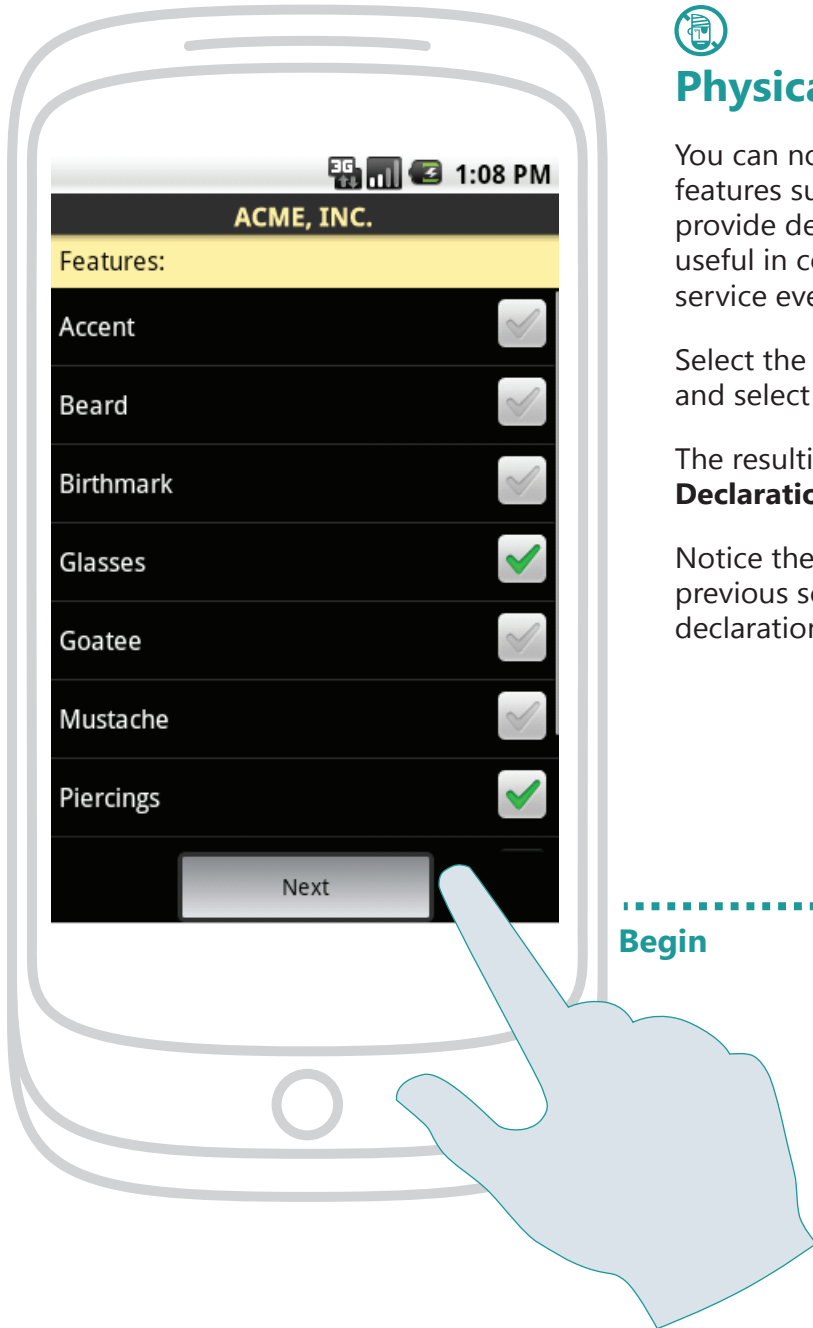
You can now select multiple physical features such as: Accent, Beard, etc. to provide descriptive details that will be useful in confirming the attempt of service event.

Select the appropriate physical features and select **Next**.

The resulting **Service Attempt Declaration** is shown at the right.

Notice the selections made in the previous screen became part of the declaration statement.

Begin





## No Access Details [1 of 2]

You can now provide details about why you were not able to access an attempt of service address.

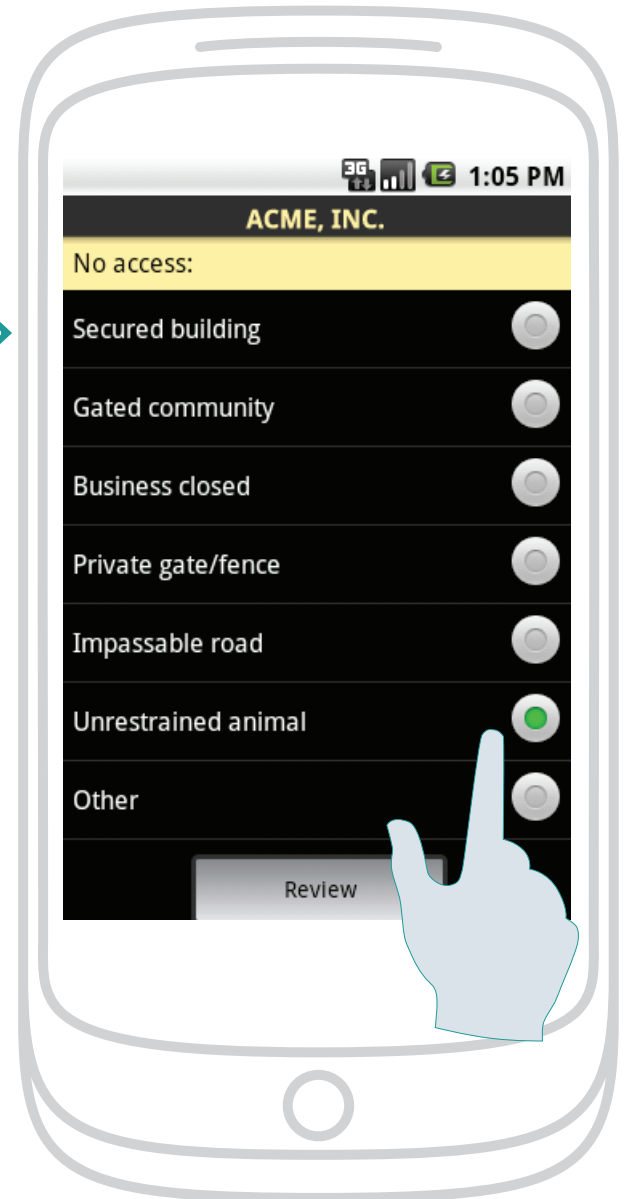
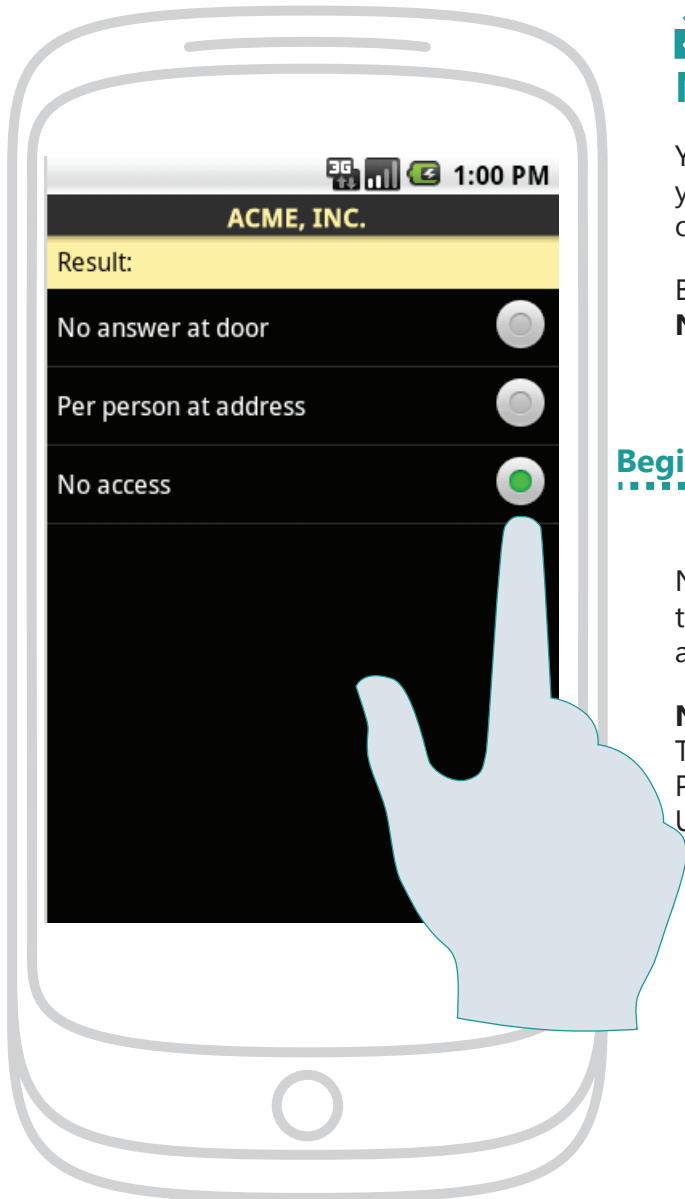
Begin the workflow by selecting:  
**No access**

### Begin

Next on the **No access** screen, select the reason why you were not able to access an address.

#### New on the No access screen

There are new items on the screen:  
Private gate/fence; Impassible road;  
Unrestrained animal; Other.





## No Access Details [2 of 2]

The **Measures** screen is a new screen.

Select the measure(s) taken when trying to access an address: Waited, Asked neighbors, etc.

You may select more than 1 item.

Select **Next** to proceed.

The **Service Attempt Declaration** is shown at the right.

Notice the selections made in the previous screen became part of the declaration statement.

